



FABBRICA ARTICOLI
MEDICO SANITARI
MEDICAL SANITARY ITEMS

TITANOX s.r.l.

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TO ALL OUR CUSTOMERS

TORRE DE' PICENARDI, 07.05.2012

Dear Customers,

Recently we received some reports according to which some representatives of one of our competitors would present their company to our customers claiming to be manufacturers of medical devices on behalf of Titanox srl. Towards these false statements, totally without foundation, we have already react by formally distrusting the company involved from pursuing such a smear campaign, and we will not hesitate, if there is a need, to apply to the competent judicial authorities.

By the present letter, however, with the wish to protect our customers from potential damages resulting from the dissemination of false news, we want to draw your attention to this situation and further reassure you about the certified Italian production of our medical devices.

In fact, Titanox is a registered trademark and the affixing of the same upon the products we sell is a guarantee of a production entirely made in Italy, at our production site of Torre de 'Picenardi, in the province of Cremona. The site has a Quality Management System certified EN ISO 9001: 2008 / EN ISO 13485:2003 (certificate no. 0744081-02 issued by Societe Nationale de Certification et d'Homologation s.à r.l.), as well as EC-Certificate Full Quality Assurance System(certificate no. 0644053-02, issued by Societe Nationale de Certification et d'Homologation s.à r.l.).

All our products are also registered with the Ministry of Labour, Health and Welfare (ref. DGFDM /III/ P I.5.1.e.1/2008/175 and DGFDM /III/ P I.5.1 e.1/175), certifying that each of them was "manufactured and CE marked as medical devices in accordance with the procedures provided by Directive 93/42/EC" from Titanox Srl. Finally, the presence of an identification code puts each one of our products in a production and sale chain, which ensures a full traceability, from raw material to the end user.

Therefore, we wish to reiterate that the Titanox Ltd. has never entrusted to anybody any stage of production, which wholly takes place in Italy in our factory in the province of Cremona. We invite you to distrust anyone who says otherwise, and who presents himself as the manufacturer of our own products. We also ask you to report any similar incidents and do not hesitate, in case of any need, to contact us for any information about our products.

We thank you for your attention and we remain with

Best regards

Titanox S.r.l.
The Sole Administrator
Enrico Busatti